Docket No.: 026592.109-US

(PATENT)

APR 1 5 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Thomas N. Anderson et al.

Application No.: 09/757,700

Filed: January 11, 2001

For: SYSTEM AND METHOD FOR

DETERMINING AND IMPLEMENTING BEST

PRACTICE IN A DISTRIBUTED

WORKFORCE

Group Art Unit: 2151

Examiner: Not Yet As The CEIVED

APR 1 6 2004

Technology Center 2100

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Listed on accompanying Form PTO/SB/08a/b are documents that may be considered material to the examination of this application, in compliance with the duty of disclosure requirements of 37 C.F.R. §§ 1.56, 1.97 and 1.98.

Where the publication date of a listed document does not provide a month of publication, the year of publication of the listed document is sufficiently earlier than the effective U.S. filing date and any foreign priority date so that the month of publication is not in issue. Applicants have listed publication dates on the attached PTO/SB/08a/b based on information presently available to the undersigned. However, the listed publication dates should not be construed as an admission that the information was actually published on the date indicated.

Applicants reserve the right to establish the patentability of the claimed invention over any of the information provided herewith, and/or to prove that this information may not be prior art, and/or to prove that this information may not be enabling for the teachings purportedly offered.

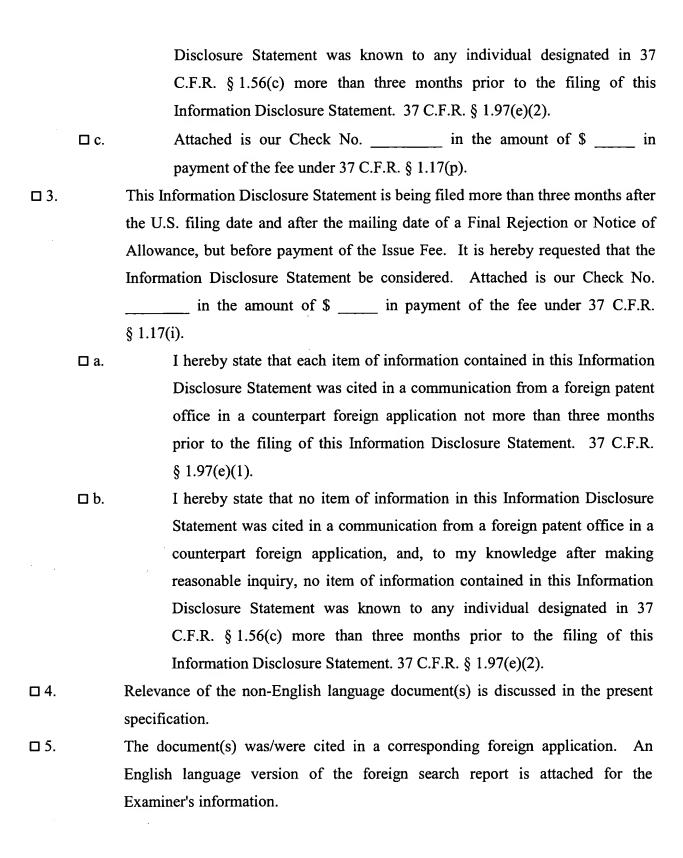
This statement should not be construed as a representation that a search has been made, or that information more material to the examination of the present patent application does not exist. The Examiner is specifically requested not to rely solely on the material submitted herewith. It is further understood that the Examiner will consider information that had been cited by or submitted to the U.S. Patent and Trademark Office in a prior application relied on under 35 U.S.C. § 120. 1138 OG 37, 38 (May 19, 1992).

Applicants have checked the appropriate boxes below.

- Information Disclosure Statement is being filed within three months of the U.S. filing date OR before the mailing date of a first Office Action on the merits.
 No statement under 37 C.F.R. § 1.97(e) or fee is required.
- □ 2. This Information Disclosure Statement is being filed more than three months after the U.S. filing date AND after the mailing date of the first Office Action on the merits, but before the mailing date of a Final Rejection or Notice of Allowance.
 - □ a. I hereby state that each item of information contained in this Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this Information Disclosure Statement. 37 C.F.R. § 1.97(e)(1).
 - I hereby state that no item of information in this Information Disclosure

 Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to my knowledge after making reasonable inquiry, no item of information contained in this Information

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□ 6.	A concise explanation of the relevance of the non-English language document(s)
	appears below:
□ 7.	The Examiner's attention is directed to co-pending U.S. Patent Application No.
	, filed, which is directed to related technical subject matter.
	The identification of this U.S. Patent Application is not to be construed as a
	waiver of secrecy as to that application now or upon issuance of the present
	application as a patent. The Examiner is respectfully requested to consider the
	cited application and the art cited therein during examination.
□ 8.	Copies of the documents were cited by or submitted to the Office in Application
	No, filed, which is relied upon for an earlier filing date
	under 35 U.S.C. § 120. Thus, copies of these documents are not attached. 37
	C.F.R. § 1.98(d).

It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO/SB/08a/b, and to indicate in the official file wrapper of this patent application that the documents have been considered.

The U.S. Patent and Trademark Office is hereby authorized to charge any fee deficiency, or credit any overpayment, to our Deposit Account No. 50-0740, referencing Docket No. 026592.109-US.

Dated: April 15, 2004

Respectfully submitted,

Joseph E. Topmiller

Registration No.: 50,580 COVINGTON & BURLING 1201 Pennsylvania Avenue, N.W. Washington, DC 20004-2401 (202) 662-6000



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Substitute for form 1449A/B/PTO				Complete if Known		
				Application Number	09/757,700-Conf. #7958	
INFORMATION DISCLOSURE				Filing Date	January 11, 2001	
STATEMENT BY APPLICANT			APPLICANT	First Named Inventor	Thomas N. Anderson	
				Art Unit	2151	
(Use as many sheets as necessary)			necessary)	Examiner Name	Not Yet Assigned	
Sheet	1	of	1	Attorney Docket Number	026592.109-US	

U.S. PATENT DOCUMENTS					
Examiner	Cite	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
Initials*		Number-Kind Code ² (if known)			
	AΑ	US-5,537,618	07-16-1996	Boulton et al.	
	AB	US-5,950,217	09-07-1999	Heinlein et al.	
	AC	US-6,431,875	08-13-2002	Elliott et al.	

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No.1	Foreign Patent Document Country Code³-Number⁴-Kind Code³ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

_	NON PATENT LITERATURE DOCUMENTS				
	T²				
	(book, r, city				

^{*}EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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Signature	Considered	

¹Applicant's unique citation designation number (optional). ²Applicant is to place a check mark here if English language Translation is attached.